



2021 Performance Report

May 2022

Since 2005

EMS of Virginia

www.emsofvirginia.com

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Highlights

CARF Accreditation

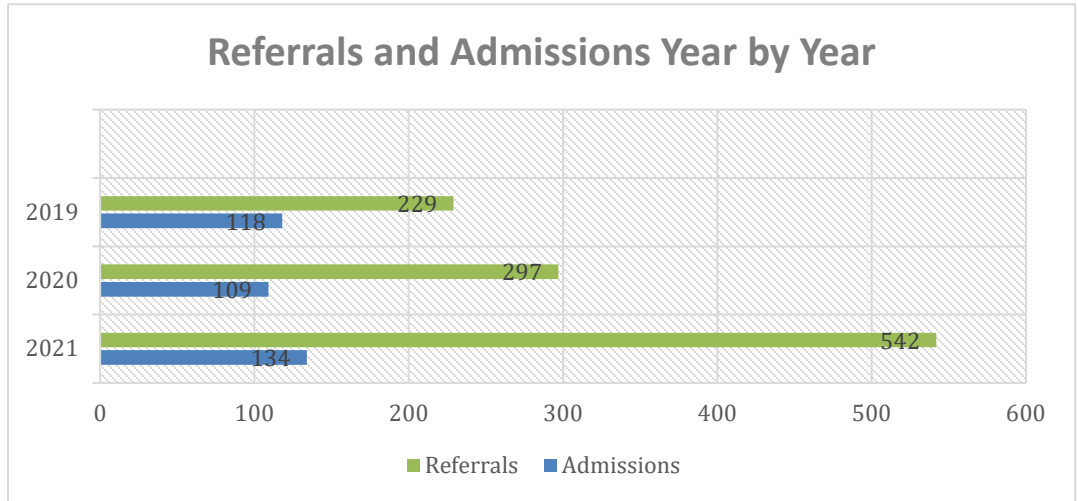
EMS was awarded a 3-year CARF accreditation in 2021

Growth During Uncertainty

EMS of Virginia added new services and was awarded 2 grants to expand services to new populations in 2021

New Community Partner

Check out one of our 2021 new community partners!



In 2021, EMS had another *record-setting year* for referrals and admissions, with a 23% increase in admissions!

CARF Accreditation

EMS underwent its first CARF accreditation survey in August 2021 and was awarded a 3-year accreditation, reinforcing that EMS of Virginia is a quality and client-focused agency following the highest of standards within the field. This is a testament to the dedication of our staff and clinical supervisory team and we're proud to be among the elite agencies that are CARF-accredited.





Check Out Our New Community Partners!

EMS of Virginia is honored to count these agencies and organizations as community partners and will continue to support them and their clients as we work through a post-pandemic world.

Housing Resource Line: The Housing Resource Line is funded through the Partnership for Housing Affordability (PHA) and launched in 2019 in response to the growing housing crisis in Richmond and the surrounding areas. Housing Resource Line staff screen for mental health, food, employment, and income needs in addition to housing access and availability. We are proud to be a community partner for such a needed service. To reach the Housing Resource Line, call 804-422-5061 or visit: [Housing Hotline – PHA \(pharva.com\)](http://pharva.com)

HQI/Richmond Community Cares: Health Quality Innovators (HQI) is a grant funded project in Richmond through 2022 that screens clients coming through low-income and free health clinics for other needs. HQI staff screen clients coming into clinics for other needs such as housing, mental health, food, employment, and financial assistance. They use their network of partners to help meet their clients' needs.

Growth During Uncertainty

EMS of Virginia was awarded 2 grants in 2021 to help expand services to new and vulnerable populations. One grant was funded through Covid-19 funds through the Virginia Department of Behavioral Health & Developmental Services with a focus on providing community based mental health services to underserved populations or those who do not otherwise have access to community-based services. The grant is through May 2022 and as of December 2021, EMS of Virginia has welcomed 22 clients into our grant services, the Safety Net Support Program. Our second grant was awarded through funding provided through the Drug Enforcement Agency to screen adults for substance abuse and link clients to appropriate interventions earlier. This grant was May-October 2021 and was a success; EMS of Virginia met all grant goals.

In June 2021, EMS of Virginia also launched Crisis Stabilization Services. These are short term, solution focused services for clients actively in crises. We have built a crisis team, with QMHPs dedicated to working solely with Crisis Stabilization clients. In December 2021, our licensing agency (the Department of Behavioral Health & Developmental Services) instituted Comprehensive Crisis Services through Medicaid. These services changed Crisis Stabilization to a new name, Community Stabilization, and created a continuum of crisis services from Mobile Crisis Response through Residential Crisis Stabilization. We now provide Community Stabilization and are looking forward to joining the Region 4 Crisis Hub to be local providers of Community Stabilization once the crisis call centers are fully operational.

A Sneak Peek into 2022...

EMS of Virginia has some growth goals for 2022! We will become part of the Region 4 Hub for Comprehensive Crisis Services, continue our grant program the Safety Net Support Program, and incorporate a universal Suicide Risk assessment for all clients aged 12+ to better identify and treat safety risks at admission.